



Even with the tools that are available today, FM Innovations still finds that many facilities groups are utilizing old technology and manual processes to manage their buildings, people and assets by:

- Manually highlighting CAD drawings to show departments
- Manually inputting square footages from a CAD drawing to a spreadsheet
- Walking their facility with a CAD drawing in hand to determine occupancy/vacancy
- Taking weeks or even months to produce space chargeback reports

But with the technology available today, Facility managers can efficiently manage their portfolio through automated processes. Whether they're looking to share basic information within their

facilities department, or whether they collaborate with other groups for move coordination, maintenance and operations or strategic planning, today's CAFM and IWMS tools help them deliver better customer service, reduce costs, and improve the productivity of the entire organization.

"There is a natural progression from CAD to CAFM," states Rich Peacock, Managing Director for FM Innovations. "Many of the services we provide as part of our CAD Solutions cross over into our CAFM Solutions. Services such as CAD Field Verification and Measuring & CAD Standards Development and Documentation help form the foundation of a successful CAFM Implementation."

FM Innovations' proven implementation process can be applied to both their CAD and CAFM Solutions. Over the years FM Innovations has developed a methodology that extends FM:Systems' already successful processes, making the implementation even more efficient.

"A successful implementation involves the cooperation of all key players on the team," states Lynne Jewell, Division Manager for FM Innovations. "We have found that early involvement from various groups such as Facilities, IT, HR and Telecom, to name a few, help make the project run more efficiently."

This philosophy is backed by the Aberdeen Group, an independent analyst group that is the leading provider of fact-based research focused on the global technology-driven value chain. In their report, Real Estate and Facilities Management Lifecycle Management, The Three Keys to Success: Visibility, Visibility, Visibility, they state;

"Without the proper blend of people, process and technology in place, an enterprise's ability to efficiently and effectively manage all aspects of the real estate and facilities lifecycle, as it rapidly expands within and across borders, becomes a near Sisyphean task." - Aberdeen Group

But as this states, people are only one piece of the puzzle. Process and technology also play a key role. FM Innovations helps create a solution that carefully blends all three components, resulting in an efficient, easy-to-use interface. A user-friendly solution can dramatically increase the efficiencies of the way facilities professionals work on a day-to-day basis.

"The difficulties faced by an organization in the management of their real estate and facilities lifecycles are often eased by the utilization of technology."  
Aberdeen Group

- Web-based forms for capturing requests
- Views providing status checks
- Email notifications for status changes
- Reports for trending, statistics and costs
- End user surveys for feedback and punch lists
- Reports that provide key metrics, benchmarking and KPI's

To learn more about how FM Innovations can help automate your current manual processes, saving you time and money, contact us at [info@fminnovations.com](mailto:info@fminnovations.com).